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## **COUNCIL**

**Monday 26 September 2016**

**The answers to questions are set out in the attached appendices.**

- 5 QUESTIONS FROM MEMBERS OF THE PUBLIC (Pages 3 - 6)**
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***Copies of the documents referred to above can be obtained from***  
***<http://cds.bromley.gov.uk/>***

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## COUNCIL MEETING

26<sup>th</sup> SEPTEMBER 2016

### QUESTIONS FROM MEMBERS OF THE PUBLIC

#### (a) QUESTIONS FOR ORAL REPLY

##### 1. From Sam Webber to the Environment Portfolio Holder

What progress has been made to improve disabled access at railway stations in Bromley such as St Mary Cray and Petts Wood, as announced by the Government in 2014? Has the Council had contact with Network Rail or other agencies to ensure these improvements are completed promptly?

**Reply:**

Bromley officers have met with representatives from Network Rail on several occasions following the announcement of Access for All funding for St Mary Cray, Petts Wood and Shortlands Stations.

We are however aware that Network Rail are experiencing challenges delivering their full complement of schemes allocated to this spending period (2014-2019), as well that their Chairman, Sir Peter Hendy, formerly of TfL, has recommended a revaluation of all planned schemes, including the potential deferral of Access for All schemes until after 2019.

I am advised that a final decision as to which, if any, stations from the Access for All programme might be deferred is likely to be taken by the Government before the end of this year.

**Supplementary Question:**

Can the Portfolio Holder ensure that the vital improvements to these stations, including ramps, tactile paving and, especially lifts, proceed, and reiterate the former Government's commitment to this scheme and particularly to these stations – our residents depend on these improvements.

**Reply:**

Of course we want to see these schemes go ahead and we are urging that the Government moves in that direction. Funding is an issue, but we shall be pushing to ensure that they continue to deliver on what has been promised.

## **2. From Richard Wilsher to the Care Services Portfolio Holder**

On what date did the Council know the Director of Children's Services position would become vacant, and when will the post be filled on a permanent basis?

### **Reply:**

Children's services are part of an integrated department comprising care, education, health and housing services under the leadership of an Executive Director. Following the departure of the Executive Director in May 2015, the Chief Executive oversaw the department but day to day leadership and management of Children's services including the statutory DCS role was allocated to the Assistant Director for Children's services on an interim basis and thus assuming the new title of Interim Director of Services. However, this arrangement was criticised by Ofsted and I am happy to advise that the Council has now appointed an outstanding candidate on a permanent basis for the wider Executive Director role and his start date is currently being finalised – we hope that this will be in November.

### **Supplementary Question:**

Why did it take so long to make the appointment when there was clearly money available in the care services budget? This smacks of austerity. Why was this not undertaken sooner and why was a Director not put in place immediately?

### **Reply:**

Local authorities are changing all the time, both in terms of their organisation and officer arrangements. When Mr Parkin left we considered very carefully how to reconfigure the department. We decided on a particular set up which we thought would work. I think the Chief Executive and myself would say that was probably a mistake and that now we have rectified that mistake and we now have a full Director in post.

## **3. From Julie Ireland to the Leader of the Council**

In June Councillor Terry Nathan made some inflammatory public comments on Facebook about killing referendum Remain supporters until Article 50 was invoked. At the time the Council and Police indicated they were investigating these comments. What were the results of the Council's investigation and has any action been taken?

### **Reply:**

Thank you for your question. The Council's Democratic Services Manager wrote to you on 11<sup>th</sup> August 2016 setting out the Council's position. As comments were made by Cllr. Nathan in a private capacity rather than through his position as a Councillor, the Council's Code of Conduct cannot be applied. I am sure I do not need to emphasise that the Council does not condone such comments. However, we are not able to take action and, where a democratically elected representative chooses not to resign or is not disciplined by his political party in these circumstances the only way for the public to hold him to account will be through the ballot box. You also refer to the Police – it is my understanding that they did look into this, but this is a matter for them and Councillor Nathan.

**Supplementary Question:**

Ms Ireland stated that she had not received the response – this would be looked into. Would the Leader of the Council back me up in condemning unequivocally the comments made by Cllr Nathan.

**Reply:**

The Leader confirmed that he personally did not condone the comments, but that he was satisfied with the response made by the Council.

**(b) QUESTIONS FOR WRITTEN REPLY**

**1. From Susan Sulis, Secretary, Community Care Protection Group, to the Leader of the Council**

In the interests of transparency, scrutiny, public accountability and value for money, since 2012/13, Bromley has been required to publish an annual “Pay Policy Statement” (PPS) which can easily be found by a simple search on the Council’s website. Why is only the 2016/17 PPS accessible in this way?

**Reply:**

In accordance with the Localism Act 2011 we publish our pay policy statement or any amendment on our website as soon as is reasonably practicable to do. There is no requirement to publish previous pay policy statements which have been replaced or amended and in accordance with good data publication principles we endeavour to remove out of date documents from our website.

**2. From Susan Sulis, Secretary, Community Care Protection Group, to the Leader of the Council**

The remuneration of the previous Director of Children and Care Services, Terry Parkin, in 2015/16 included in the Statement of Accounts, totals £133,087. This includes a salary figure for April and May, when he left, of £33,052. Why is this £7,150 higher than his monthly pro-rata salary for 2015/14?

**Reply:**

The difference in the pay for 15/16 related largely to a payment for untaken annual leave payable to Mr Parkin when he left the Council and the April 2016 cost of living pay rise of 1.2% paid to all staff employed by the Council.

**3. From Susan Sulis, Secretary, Community Care Protection Group, to the Leader of the Council**

Where can the annual payments made to the Chief Executive for his electoral duties since 2009/10 be viewed?

**Reply:**

Fees paid to the Returning Officer are in accordance with the appropriate Statutory Fees and Charges Order and they reflect his personal statutory responsibilities; the fees can be calculated in accordance with that Order.

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## COUNCIL MEETING

26<sup>TH</sup> SEPTEMBER 2016

### QUESTIONS FOR ORAL REPLY FROM MEMBERS OF THE COUNCIL

#### 1. From Cllr Angela Wilkins to the Leader of the Council

How, and by whom, are decisions taken about which committee reports and papers are considered under “Part Two” (i.e. not available to the public)?

**Reply:**

There is no discretion on disclosure of confidential material. Where a report contains exempt information the proper officer will decide if a report should be exempt from publication when the agenda is issued and Members then decide whether or not the matter should be debated in public.

**Supplementary Question:**

There is clear guidance in the Local Government Act, and other publications and there is a public interest – are we giving sufficient weight to whether public interest is being met and can we re-consider whether the report to Executive and Resources PDS Committee on 7<sup>th</sup> September 2016 “Reference from Audit Sub-Committee: Contract Issues Arising from Internal Audit” can be put into the public domain?

**Reply:**

Councillor Carr stated that he was happy for particular cases to be reviewed, but weight had to be given to Legal advice. (Councillor Simon Fawthrop added that legal advice had been sought on the report mentioned by Cllr Wilkins.)

**Supplementary question:**

Councillor Nicholas Bennett asked whether the Leader was aware that some years ago the Children and Young People PDS Committee had moved a report from part 2 to part 1, and that it was up to Members to challenge part 2 items if they did not meet the criteria.

**Reply:**

Councillor Carr agreed with this and stated that he had used his pre-meetings to challenge part 2 reports that should be in the public domain. He agreed that as much as possible should be in part 1.

#### 2. From Cllr Ian Dunn to the Leader of the Council

What are the consequences for the Council of our External Auditor qualifying their conclusion on the Value for Money we provide with the following words:-

*‘We have qualified our conclusion, noting that the Authority has made proper arrangements to work effectively with partners and third parties and deployed resources to achieve planned and sustainable outcomes for taxpayers and local*

*people except for in the areas relating to children's services and Youth Offending Teams, where the Authority received negative reports from external inspection agencies relating to current performance in these areas, on which basis our opinion is qualified.'*

*and*

*Given one of the Authority's core services has been rated as inadequate, it is evident that resources have not been deployed in a sustainable fashion in these areas within the Council. The way resources are currently being deployed is deemed by Ofsted to be putting children at a greater risk, which is not sustainable in the longer term.*

**Reply:**

The Section 151 Officer has confirmed to me that there is no direct consequence arising from the auditor's opinion. The improvement plan on the Council's agenda seeks to address action required following the Ofsted report. The appointment of a new Director will assist in reviewing the resources available and provides an opportunity to ensure that future resources are allocated appropriately. I have had this confirmed by the Council's external auditor.

**Supplementary Question:**

At Executive and Resources PDS it was said a few weeks ago that Adult Services would be, at best, "requires improvement" at an inspection and we all know that there is a substantial budget gap in future years. How will you assure yourself and this Council that the budget gap can be closed without putting services at risk as services for children were?

**Reply:**

I don't agree with the opening remarks of Councillor Dunn, but as the Chief Executive said at the PDS Meeting he is challenging all Chief Officers to ensure that all services are providing the type and level of service that our residents expect. I do feel comfortable and that work will continue.

There is a significant role for all scrutiny panels to be far more forensic in the way that they scrutinise services. I know that colleagues are very keen to scrutinise the Executive and individuals; what is crucial is that scrutiny committees scrutinise the policy and delivery not just of the Council but of external providers as well.

**3. From Cllr Kathy Bance to the Portfolio Holder for Resources**

We are seeing an increase in casework around protracted Liberata Housing Benefit claims where the resident has either been issued an eviction notice or is under threat of eviction due to rent arrears. Although all requests from Liberata for documentation are in their files the cases sit Pending Review. We Cllrs are asked to intervene by residents and suddenly the cases move to conclusion.

What is LBB doing to ensure that Liberata are fulfilling their duty to our residents and closing out queries as early as possible and so reducing the stress to our residents?

**Reply:**

As part of contract monitoring, officers consider the processing times of both new claims and change of circumstances, as well as undertaking the mandatory checks

on accuracy. Officers actively review and instigate inquiries and complaints received from representatives or escalated through the Authority's complaints procedure. Feedback on the monitoring team's findings is provided by Liberata at the regular operational management meetings with any serious and/or unresolved items being escalated to senior managers within Liberata's organisation.

A significant percentage of claims have always required further information. However, welfare reform and changes in the make-up of the caseload have in many cases exacerbated the position. Even allowing for the additional days taken in the collection and verification of information, last month's performance identified that new claims were processed in an average of 19 days and change of circumstances in 9 days.

The welfare reform changes which form part of the Government's approach to getting people back into work have resulted in a greater number of tenants contributing to their rent costs, thereby increasing the risk of arrears and subsequent recovery action. A process is in place to prioritise claims from those at risk of eviction; however on occasions this is only brought to the attention of the Benefits Section by receipt of a Member's enquiry. There are plans in place to significantly reduce the need to request further information, and thereby reduce the amount of time claimants are waiting for their application to be processed following investment in the development of a new online benefit application and verification system. Bromley is working with Liberata in its implementation and will explore any further opportunities for automation of the information received from the Department of Work and Pensions.

**Supplementary Question:**

My concern is that Liberata staff are not using the correct method to elevate claims. When claimants visit the Council officers their claims are just sitting in a pending tray - it seems that a note from me and their claims are instantly resolved. It seems that Liberata are not asking for help soon enough – can you continue to work with them to ensure that claims are escalated?

**Reply:**

We can and must do better. In common with a lot of Councils we do have issues. When you look at performance we are in the top half, but not in the top quarter. When I visit other Councils I can identify a couple of boroughs who are doing better, and that is what we are trying to learn from. I think we will see steady improvement.

**4. From Cllr Vanessa Allen to the Portfolio Holder for Renewal & Recreation**

The R&R Portfolio Plan 2016/17 sets out its strategy for the year with various issues for development including for example attracting major private sector investment, attracting external funding, and securing the future of cultural assets, previously part of Marc Hume's remit. Is the Portfolio Holder aware that at last week's E&R PDS it was suggested that he - the Portfolio Holder - should become more involved with the work now that we have no director of Regeneration and Transformation? What are his plans?

**Reply:**

I am becoming increasingly involved with all of this work and meet relevant officers on a weekly basis to determine progress on a range of development projects. I will also work with our new property contractors AMEY and Cushman and Wakefield who have the necessary expertise and will be in a position to provide appropriate advice.

**Supplementary Question:**

Are there any plans to appoint a new Director?

**Reply:**

No.

**5. From Cllr Kevin Brooks to the Portfolio Holder for the Environment**

Does the Portfolio Holder think that there is a problem with speeding in the north of the borough?

**Reply:**

Could I start by saying on behalf of everybody in this Chamber just how saddened we all were by the shocking crime which occurred in Penge & Cator Ward on the afternoon of Wednesday, 31st August.

Whilst their loved ones and the wider local community can only now mourn those who were so cruelly taken from them, could I place on record everybody's hopes and best wishes for as full and complete recoveries as possible for those so badly injured and traumatised that truly awful afternoon.

It is against that very difficult backdrop that I now turn directly to the question which has been posed.

My answer is that speeding is not a particular problem in the North of the Borough, any more than it is, or is perceived to be in the East, West, Centre or South.

Where there are any problem roads causing local concern, I would as always, strongly encourage colleagues to report them to the Police via their relevant Safer Neighbourhood Panels/Teams, likewise the Council's Road Safety Team to have them prioritised either for enforcement action where the problem is deemed to be a Ward priority and speed check assessments where not.

**Supplementary Question:**

Councillor Brooks thanked the Portfolio Holder for his comments on the recent tragedy, but commented that there was a wider issue about speeding. He reported that buses were sometimes guilty of speeding, and asked whether, appreciating the budgetary constraints, any other options beyond speed humps and 20mph zones had been considered, and whether more TfL funding could be obtained.

**Reply:**

The Portfolio Holder commented that he was aware that all bus journeys were recorded and bus drivers could get into serious trouble, or even be sacked, for speeding, so there was a mechanism for dealing with dangerous bus driving. The road infrastructure and intervention was prioritised by the number of accidents

suffered over a three year period in any given cluster of roads or stretch of road. That is what the £2.5m of the TfL budget is focussed on each year. This year, the Green Lane/Penge High Street junction has risen to the top of the list and is going to benefit from intervention. That is how the money spent is organised. There are different priorities in different Councils across London – some believe in 20mph restrictions, but in Bromley we do not. I can only suggest that if you believe there are roads in your wards that need attention please let the Engineers or the Police know and they can be looked at.

## **6. From Cllr Peter Fookes to the Portfolio Holder for the Environment**

When is he going to do something about the disgusting state of the carriageway under the Birkbeck Station bridge?

### **Reply:**

If you had asked your Clock House Ward colleagues they could have told you that the area in question is jet washed on an ad hoc basis. I understand that the next ad hoc intervention may already have been undertaken, and will be undertaken shortly if not.

### **Supplementary Question:**

What action has been taken to resolve this issue, and is the Portfolio Holder glad that street cleaning is not inspected by Ofsted?

### **Reply:**

I think the frankly bizarre nature of the question doesn't merit a response. But, I'm sorry if Councillor Fookes is offended that the street has been cleaned when he asked for it to be cleaned. I might be missing something.

## **7. From Cllr Angela Wilkins to the Leader of the Council**

Do you agree with me on the following points:

- That for the three senior figures in this council to all express “surprise” at the recent OFSTED report on Children’s Services merely reflects their poor understanding and lack of knowledge about the quality of services being delivered by this council to our vulnerable children?
- That if such a damning indictment of management competence were to have happened in the private sector, “heads would have rolled”?
- That it is time that the quality of all services provided by this council, along with the effective monitoring and scrutiny of them, are given greater priority.

### **Reply:**

I think this is more complicated than the Member’s question suggests. The indications prior to the inspection from our Performance Monitoring and our Audit and Quality Assurance were that we would probably be a service that requires improvement. We can all look back with the benefit of hindsight, however, looking forward I have already put in place a more robust and detailed series of performance management and monitoring systems including through the Care Service PDS. We

have also significantly improved our internal audit and quality processes. The DfE Commissioner has indicated her satisfaction with this approach. You will also note the significant emphasis on Performance Management and Monitoring in the Improvement Plan.

A key issue in the report was one of capacity. It was therefore important in the immediate short term to bring in additional staff at all levels rather than destabilise the Department at a crucial time. Now that the Executive Director has been appointed, his skills and expertise will be vital in the continued development of a strong, secure service for children and young people in Bromley.

The Member and her colleagues have been in recent meetings of the E&R PDS, Care Services PDS and Executive, she will therefore be fully aware of the discussions on this very point. Quality of our Services has always been a priority.

**Supplementary Question:**

Councillor Wilkins commented that the Leader had not considered an apology to be appropriate at the last meeting, would he consider making one now?

**Reply:**

For the record, I was not present at the last meeting. I certainly regret any damage that may have been done in the quality of service as measured by Ofsted if it has had a negative impact on anyone in the borough.

**8. From Cllr Ian Dunn to the Portfolio Holder for Care Services**

The OFSTED report states that the Assistant Director for Children has limited authority corporately to lead, share or drive forward change and has ..... absorbed extensive additional responsibilities as part of the Council's financial pressures. How can you assure Members and the residents of Bromley that the new Director will have sufficient authority to make the necessary improvements and will not be subject to excessive financial pressures?

**Reply:**

In appointing the new Executive Director of Education, Care & Health Services, the Council has made a clear statement of intent to ensure all the issues contained in the Ofsted report are addressed. Should the Council make the decision to allocate the monies for the Improvement Plan later this evening, then this emphasises our commitment. Having interviewed and had discussions with the new Director he would not have taken the job unless he was given authority to do what needs to be done. The Leader has similarly given his commitment. As far as financial pressures are concerned, I am afraid that we cannot insulate anything against financial pressure. All that we can do is to say that, in terms of services to vulnerable people, we will do our very best to maintain services at the highest possible level within the constraints that we have financially.

**Supplementary Question:**

How will the performance of the new Director be assessed?

**Reply:**

The new Director will be subject to the same appraisal and assessment procedures as any other officer.

**9. From Cllr Kathy Bance to the Portfolio Holder for Care Services:**

When will you be in a position to present the options for alternative arrangements for School nurses and will these arrangements have taken into consideration the rise in the number of children self-harming or with some form of emotional or mental illness so that we can ensure there is early detection and intervention for every child.

**Reply:**

A review of Children's Public Health services is being completed at the moment, which includes a detailed well-being needs assessment. This will inform future commissioning of options of Public Health services for 5-19 year old school children. The review will be completed in the next couple of weeks.

**Supplementary Question:**

Does the Portfolio Holder accept that the school nurse plays a vital role in detecting the early stages of mental ill-health?

**Reply:**

As I understand it from the experts, the model in Bromley of school nursing is out-moded. The sort of thing that we will probably be suggesting is that we will continue to have school nurses, but not to have them allocated to a particular school, but to have experts who carry out peripatetic work across the borough. This will not be as expensive as the old school nurse system. But from all accounts, including the Commissioner, we could get a better service from a smaller amount of money.

**10. From Cllr Kevin Brooks to the Portfolio Holder for Care Services**

What assurances can the Portfolio Holder provide that any future audits and inspections across all of Bromley Care Services will not highlight other deficiencies in the department?

**Reply:**

The recent Inspection of Children's Services identified Children's Services quality assurance and performance monitoring arrangements as insufficient to the task. This area is identified for action in the Children's Improvement Plan and work is currently progressing on developing a new children's performance framework to include monthly case audits and performance data which will be reported to Members and senior officers across the Council. Members of the Children's Board and Care Services Committee have in addition requested training to support greater challenge of information that is being provided. The incoming Director is also looking at this area and how the Council can introduce independent audit and scrutiny support. These improvements are being implemented to bring greater assurance of how well children are being safeguarded.

Adult Services have been conducting internal team and service audits for the past few years, we have also had a positive ADASS peer review for our safeguarding process. We annually conduct audits to ensure services are fit for purpose and so

that we can assure ourselves that services are being delivered in a way that meets need and safeguards adults. We also have in place service improvement plans based on outcomes from these audits.

**Supplementary Question:**

After two unfortunate reports, has there been any movement to ensure that recommendations are implemented – I fear that we are becoming a retrospective Council. What monitoring is the Portfolio Holder doing to ensure that disability services are adequate?

**Reply:**

I would not agree that we are becoming a retrospective Council. The two reports that we have received on the YOS Service and Children's Services are very regrettable, but in both cases we have resolved to do what is needed to improve the situation.

As far as Adult Services are concerned, I can only assure that we are doing our very best to make sure that we conduct audits, we conduct peer reviews and do all we possibly can to ensure that the standards that we have in the Department are as high as they possibly can be.

**11. From Cllr Peter Fookes to the Portfolio Holder for Care Services**

How many people in Bromley were refused access to the housing register last year?

**Reply:**

During 2015/16:

3,805 households applied for inclusion on the housing register

1,083 households met the criteria for inclusion

2,759 households were not accepted as they did not meet the threshold criteria for acceptance onto the housing Register.

The numbers do not add up to as some of those processed will have been received prior to the start of the year.

**Supplementary Question:**

What follow up is there with the people who do not meet the criteria?

**Reply:**

Our housing department works incredibly hard with everyone who applies to us. We undertake all sorts of measures to mitigate the effects of people being made homeless. A year or so ago we changed the criteria for entry to the register because we felt that it was not fair to put people onto the register when they do not have a chance of getting any accommodation for ten, fifteen, twenty years. At the moment, we have 3,840 people on the register; the average time, even for that reduced figure, for someone in a fairly high band to obtain two bed accommodation, is three and a half years.

(At this point the time allocated for questions had elapsed, but the Mayor agreed to continue until all the questions had been dealt with.)

## **12. From Cllr Angela Wilkins to the Portfolio Holder for the Environment**

Whilst being pleased that the long-running troubles at the former Waste 4 Fuel site appear to have been resolved and clear-up work can now begin, can he please update the council on the uncertainty discussed at the Executive on 2<sup>nd</sup> September regarding the Environment Agency's stated position that any "unforeseen" clear-up costs would have to be borne by Bromley Council?

### **Reply:**

I am by no means clear what uncertainty Cllr Wilkins refers to and it certainly isn't the case that any "unforeseen" clear-up costs would have to be borne by Bromley Council either.

The Environment Agency's latest position is:

"We consider that there are sufficient funds to effect clearance of the waste. We have agreed that we will work extremely closely with LBB and Veolia during the clearance phase to check progress and to consider any issues as they arise. We would therefore expect to have early sight of any as yet unforeseen circumstances and be well positioned to agree a course of action and any additional funding requirements identified."

### **Supplementary Question:**

Can I remind Councillor Smith that there was uncertainty, this was in the report and this was discussed at the Executive. Is there no way that this Council is going to face any further costs from this clean-up?

### **Reply:**

I would be very curious to know if the Labour Party would refuse the residents of the Crays a few dozen extra thousands of pounds to clear up the waste mountain if indeed it were to be needed?

## **13. From Cllr Kathy Bance to the Portfolio Holder for the Environment**

LBB recently introduced a charge for Remembrance Day Parade Services apparently brought about by the police's demand for formal road closures - The cost to be borne by the organiser. The organisers are our communities, uniformed cadets, Ministers, local councillors and residents all who made a promise "not to forget" past sacrifices. Will LBB agree to budget for these services or write to Central Government and strongly advise them that present day cost cutting and budget constraints should not jeopardise this service of gratitude to those who gave their lives for our country and so ensure that future generations can continue to honour them in this formal and public display of gratitude and remembrance.

### **Reply:**

As a former and indeed future poppy seller myself, likewise the Member responsible for the introduction and continuation of the giant poppies adorning our Town Centre High Street each November, I am delighted to confirm that I have already instructed the cancellation of any such suggestion for the very reasons you rightly touch upon.

#### **14. From Cllr Peter Fookes to the Leader of the Council**

Given that we are always being told about the parlous state of the finances of Bromley Council, when are we going to see an income generation strategy being produced?

**Reply:**

Thank you Mr Mayor and Cllr Fookes for your question as it enables me to remind colleagues of the success of our income generation strategy which in turn is helping to protect frontline services. Part of that strategy will be debated later this evening at item 12 on our agenda, but of course it is much more than that.

We have been able to set aside funds to create our growth fund which colleagues will be hearing about shortly. Our property investment fund is performing as we hoped with yields of in excess of 5% rather than at bank rates.

Our Total Facilities Management Contract, as part of our strategy, is anticipated to accrue in the order of £750k in a full year and also allow to make further disposals of surplus assets.

Our Council Tax Support initiative and Council Tax collection levels also continue to perform.

Mr Mayor, we do have a strategy that is working for us, and may I say I am not sure the Labour Party has supported any of the things I have made mention of this evening, which begs the question how on earth would they make ends meet if the unthinkable were to happen and they got their fingers off the purse strings again.

Perhaps Cllr Fookes will resort to selling sandwiches to members and members of the public to pay the bills.

**Supplementary Question:**

I think we do need to be a bit more inventive than some of the things suggested. I was going to suggest that we look at some of the work done by the London Finance Commission, instigated by Mayor Livingstone and continued by Mayor Johnson. Can we look at setting up a working group to look at this in more detail?

**Reply:**

The Administration is open to new suggestions; I will look at this further.

## COUNCIL MEETING

26<sup>TH</sup> SEPTEMBER 2016

### QUESTIONS FOR WRITTEN REPLY FROM MEMBERS OF THE COUNCIL

#### 1. From Cllr Ian Dunn to the Leader of Council

Please provide an organisation chart showing the direct reports of the Chief Executive with their direct reports, including a summary of each post holder's main responsibilities.

**Reply:**

See appendix 1 attached.

If you require further or better information please let the Director of Human Resources or the Chief Executive know.

#### 2. From Cllr Ian Dunn to the Portfolio Holder for Resources

Please provide a breakdown of the Council's use of Agency Staff, showing person days and net cost, by month from January 2015 to as recently as figures are available, broken down by Adult Social Care, Children's Social Care, other EHCS, ECS and other. Please also show the number of employees in FTE with the same breakdown.

**Reply:**

See appendix 2 attached.

#### 3. From Cllr Ian Dunn to the Portfolio Holder for the Environment

Please provide the number of "missed collection" reports for refuse and recycling collection received for the year April 2015 – March 2016, broken down by business/residential and by ward.

**Reply:**

Trade Waste - only started in CRM 10 August 2015.

	August 2015	September 2015	October 2015	November 2015	December 2015	January 2016	February 2016	March 2016
Bickley	3	4	7	4	8	8	4	9
Biggin Hill			1					1
Bromley Common and Keston	5	16	5	2	5	2		
Bromley Town	16	7	6	11	10	13	12	16
Chelsfield and Pratts Bottom	9	7	5	3	5	6	5	3
Chislehurst	7	13	7	2	11	4	7	7
Clock House	5	6	1	7	4	4	3	4
Copers Cope	4	5	7	5	3	7	8	5
Cray Valley East	3	10	5	1	9	4	3	9
Cray Valley West	1	2	1	6	9	5	8	9
Crystal Palace			2	1	1	4	2	4
Darwin	3	4	5		5	1		2
Farnborough and Crofton	2	9	6	3	1	2	1	1
Hayes and Coney Hall	4	9	6	2	3	2	2	1
Kelsey and Eden Park	7	6	2	1	4	5	2	7
Mottingham and Chislehurst North	1	7	4		5	1	6	7
Orpington	5	4	4	1	1	1	6	1
Penge and Cator	5	9	7	10	10	23	13	2
Petts Wood and Knoll	2	3	4	2	1	2	3	4
Plaistow and Sundridge		2	3	1	9	1	2	8
Shortlands	2	5			2			1
West Wickham	3	11	8	5	7	6		

## Domestic -

	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
Bickley	182	132	287	456	337	363	235	170	186	173	216	170
Biggin Hill	62	106	120	337	202	138	78	97	113	83	84	67
Bromley Common and Keston	147	128	260	447	193	244	137	104	130	139	111	91
Bromley Town	131	128	242	430	273	225	148	114	124	122	137	112
Chelsfield and Pratts Bottom	64	115	127	502	228	139	145	100	95	122	113	91
Chislehurst	168	147	170	708	364	367	239	154	176	209	185	171
Clock House	129	114	131	391	244	169	134	86	148	135	125	118
Copers Cope	88	97	143	473	341	244	185	155	174	130	129	156
Cray Valley East	116	118	125	398	225	182	138	94	79	133	94	75
Cray Valley West	102	116	118	418	201	332	140	85	104	137	113	102
Crystal Palace	87	89	105	261	144	127	144	133	88	131	120	124
Darwin	49	31	63	308	128	73	46	35	57	45	35	37
Farnborough and Crofton	88	100	112	397	290	212	154	109	162	152	126	80
Hayes and Coney Hall	92	92	169	330	178	186	89	108	83	95	73	101
Kelsey and Eden Park	107	110	181	362	171	190	165	143	162	147	123	132
Mottingham and Chislehurst North	100	78	163	260	149	150	72	53	59	83	60	89
Orpington	101	91	77	421	188	150	150	148	68	124	83	90
Penge and Cator	130	161	199	331	256	224	192	159	131	183	166	157
Petts Wood and Knoll	86	91	156	312	266	190	80	100	107	124	105	116
Plaistow and Sundridge	117	197	251	383	252	235	179	116	121	157	110	134
Shortlands	121	84	142	282	127	157	91	62	84	82	93	141
West Wickham	128	119	134	461	290	213	115	84	72	117	110	110
TOTAL	2395	2444	3475	8668	5047	4510	3056	2409	2523	2823	2511	2464

#### **4. From Cllr Angela Wilkins to the Chairman of General Purposes & Licencing Committee**

Please supply a list of all internal audit reports provided since 2011, indicating which are or will shortly be available in full to the public, which are available only in redacted form and which it is not intended to make public.

#### **Reply:**

The decision taken by Members of both Audit Sub Committee and General Purposes & Licencing to publicise Internal Audit reports came in to effect in March 2014. It was agreed that all reports finalised from November 2013 should be publicised after suitable redaction except where exemptions were sought. It was also agreed by Members that should be a trawl of any reports in the preceding three year period of the decision to publicise, where potential losses through fraud, error, malpractice and VFM issues totalled £100k. Two –the North Block and the Children& Families Investigation into the use of consultants were publicised but four –CDM Project,

Parks and Greenspace, Behaviour Services and Castlecombe Children and Family Centre were not for the reasons given below.

The last update to Audit Sub Committee in July 2016 stated that since the above decision to publicise, Internal Audit have published a total of 130 reports. See attached list at [appendix 3](#) (this list shows 135 reports published as 5 reports were decisions made by Audit Sub Committee to release that are indicated in the attachment).

There are 12 reports that have not been published following exemptions sought and approved. These are:

#### **March 2014**

- CDM Project – Not published –Exemption sought on the grounds of potential legal proceedings
- Parks and Greenspace- Not Published –Exemption sought on the grounds of contractual matters
- Behaviour Services- Not Published- Exemption sought on the grounds of potential legal proceedings
- Castlecombe Children and Family Centre-Not Published on the grounds of potential legal proceedings

#### **November 2014**

- Misuse of the Internet- Not published on the grounds of disciplinary action and reference to an offspring of the former member of staff.
- Fixed Penalty Notices- exemption was sought on the basis that management intended to seek recovery from the former contractor for this service which may have prejudiced LB Bromley's case should the report be published. There was also a reputational risk that publication of the report may leave the authority open to criticism and claims from members of the public who were subject to FPNs.

#### **March 2015**

- Parking Enforcement Investigation - An exemption was sought on the basis that there were legal issues to be resolved in respect of Penalty Charge Notices (PCNs) issued as a result of malpractice and some contractor staff who were not entitled to work in the UK; potential monies to be recovered from the contractor; and the report made references to individuals. There was also a reputational risk that publication of the report may leave the authority open to criticism and claims for refunds from members of the public who were subject to PCNs.

## December 2015

- Stray Dogs Report and CCTV audit reports- there was an ongoing management review of the Internal Audit findings. There were also references to contractors.
- Temporary Accommodation review- there was extensive reference to the contractor and also exemption was sought as there are cases under dispute that could affect the final liability figure.
- Astley Day Centre- the report made reference to the status of an individual and the findings were being considered by the new contractor.

## July 2016

- Crystal Palace Skatepark and Shadow Board Recruitment Projects- exemption from publication on the basis that the officer who raised concerns in this area had now left under a compromise agreement and that the report made reference to individual officers.

### 5. From Cllr Angela Wilkins to the Portfolio Holder for Care Services

Please provide details and results of all CQC (or other similar agency) reports for services provided either directly by the council or by contractors employed by the council within Care Services since 2011.

#### Reply:

The CQC has reported on our services six times -

Service	Date of Inspection	Judgement
Homecare	9/10/12	Met all standards
Homecare	28/10/13	Met all Standards
Shared Lives	6/7/16	Good
Shared Lives - Adult Placement Scheme	22/2/12	The Adult Placement Scheme was meeting all the essential standards of quality and safety.
Shared Lives	30/4/13, 1/5/13, 2/5/13	Met all standards
Shared Lives	23/5/14	Met all Standards

In addition, Healthwatch Bromley and Lewisham has provided three "Enter and View" reports on Extra Care Housing, which has not had a CQC inspection since 2007 -

Apsley Court (February 2016)  
Durham House (February 2016)  
Extra Care Units (overview) (June 2016)

The standards for extra care housing and supported living are measured under domiciliary care standards. The providers are regularly monitored by teams of inspectors even if a formal CQC inspection isn't undertaken against the framework

## 6. From Cllr Angela Wilkins to the Portfolio Holder for Care Services

Please provide a list of how many safeguarding concerns have been reported for both adult and children's services, per annum since 2011.

### Reply:

Adults Services Concluded enquiries (investigations) -

2011-12	2012-13	2013-14	2014-15	2015-16
266	271	365	380	392

Referrals to Childrens Social Care -

2011-12	2012-13	2013-14	2014-15	2015-16
2,409	2,111	2,138	2,049	2,998

Section 47 investigations commenced (CP referrals) -

2011-12	2012-13	2013-14	2014-15	2015-16
629	631	717	613	739

## 7. From Cllr Kathy Bance to the Portfolio Holder for the Environment

Over recent years we have seen a decrease in the levels of graffiti in the borough. However, between Sydenham Station and Penge West Station, walls and buildings are covered in unsightly graffiti. Would the London Borough of Bromley work with TfL, London Overground, Network Rail and Lewisham council as appropriate to co-ordinate removal of the graffiti?

### Reply:

I can confirm that any NR property which can be accessed from the Highway will be addressed by the Council's contractor in the standard manner.

Anything above head height, or on their bridge parapets, visible from the highway, should be reported to their Customer Services which however slowly, they will then eventually get around to addressing.

So far as walls within the curtilage of NR property alongside their tracks are concerned, like-wise similarly located buildings and other railway paraphernalia, NR have unfortunately made it amply clear, in response to many requests over the years that they take a more pro-active approach, that they simply don't regard the removal of graffiti as being either a policy or financial priority for them to attend to.

Given your expressed concern, which I suspect colleagues of all political persuasions happen to strongly share, I have sent a copy of your question and my response to each of the Bromley's 4 MPs, the Mayor for London's Office, and the Chief Executives of Network Rail, SE Railways, Southern Railways in an effort to elicit their formal positions in the forlorn hope that I am mistaken and that a more enlightened view might now be being taken.

#### **8. From Cllr Kathy Bance to the Portfolio Holder for the Environment**

Fly tipping statistics for my ward are on the increase and a recent incident involved a fully loaded skip being dropped into a parking bay in a residential road. The skip was rusted through and so could not be lifted with the load. That skip sat there for 5 weeks with residents/visitors adding daily to the load. It took 4 sessions on different days to remove the pile. Can LBB investigate the use of the nearby CCTV cameras in bus lanes to capture and make examples of such flagrant breaches of the law?

**Reply:**

It is possible to utilise bus lane cameras as you suggest, albeit some of the cameras are fixed in position and there would be potential revenue issues were they to be moved or redeployed.

Where fly-tipping is a particularly difficult or recurring problem, separate surveillance cameras can of course be installed, subject to the limitations and regulations imposed by RIPA legislation.

#### **9. From Cllr Richard Williams to the Portfolio Holder for Resources**

We are still waiting for the lease to be signed for Crystal Palace Community Development Trust to take over Anerley Town Hall, something which should have been completed close to six months ago.

Could he please provide a definite and guaranteed date by which this will be done?

**Reply:**

There have also been some difficulties finalising terms with the Trust. The Trust has recently gone back on what was agreed with regard to the decoration works following the agreed repair works being undertaken by the Council. It was originally agreed that that the Council would give the Trust an agreed sum of money (£26,292) to do the decorations along with other works that they were intending to do immediately with grant monies received). It has now been agreed that the Council will undertake the decoration. This is broadly cost neutral.

The Trust has also asked the Council to meet the incidental costs arising from decanting the offices to enable the repair works and decoration to take place. This will include moving furniture etc and compensating the tenants (rent free periods) for the inconvenience. This was not part of the terms agreed and is currently being refused.

The fundamental issue is that the Trust is unable to draw down the Mayor's Regeneration Grant because their proposed nursery provider has withdrawn. The nursery provision, which would have provided match funding and new employment,

is a condition of the grant. However, the Trust still wishes to proceed with the Lease of ATH as soon as everything is agreed.

The implications of this is that the Trust is unlikely to (at least initially) have sufficient funds to put the building into repair over the first 10 years of the term, as required under the agreed lease terms. However, they are pursuing an alternative tenant for the former library (The Crystal Palace Sports Injury Clinic). They also have unrestricted reserves of their own (£150k, of which they are allocating £100k to the project). They are also exploring other avenues of grant funding, and in particular they are focussing in on "Power 2 Change", which is a Lottery stream providing capital funding of between £50k and £350k. They believe that they meet the criteria for this funding and that there is a 1 in 20 chance of being successful.

#### **10. From Cllr Peter Fookes to the Chairman of Development Control Committee**

How many cases of planning enforcement are still outstanding?

**Reply:**

I can confirm that Enforcement cases outstanding and including current investigations are 584.

#### **11. From Cllr Peter Fookes to the Portfolio Holder for the Environment**

In respect of footway and highway repairs, what is the performance target between the white line markings and the job being done?

**Reply:**

If this question refers to the white spray markings Bromley's highway inspectors use to mark-up reactive repairs, the timeframe would be a maximum of 35 working days.

#### **12. From Cllr Peter Fookes to the Portfolio Holder for the Environment**

When will the blocked drain outside 118 Oakfield Rd, Penge be fixed?

**Reply:**

There are currently no outstanding drainage works logged at this location. There was a service request at this location, logged on 27<sup>th</sup> May 2016. The work was completed on 6<sup>th</sup> June 2016. There have been no further reports since this date, but further requests for blocked drains can be logged by visiting [www.bromley.gov.uk/report](http://www.bromley.gov.uk/report).

#### **13. From Cllr Mary Cooke to the Portfolio Holder for Renewal and Recreation**

As you know there was a tragic event in Shortlands on 8th July when as a result of a road traffic incident the local War Memorial was destroyed.

Ward Councillors were told, in early August, that a named senior officer had been appointed to oversee the reinstatement and associated work and that an expert conservator was to be appointed.

Since then my residents have been asking for an update but despite two e mails to

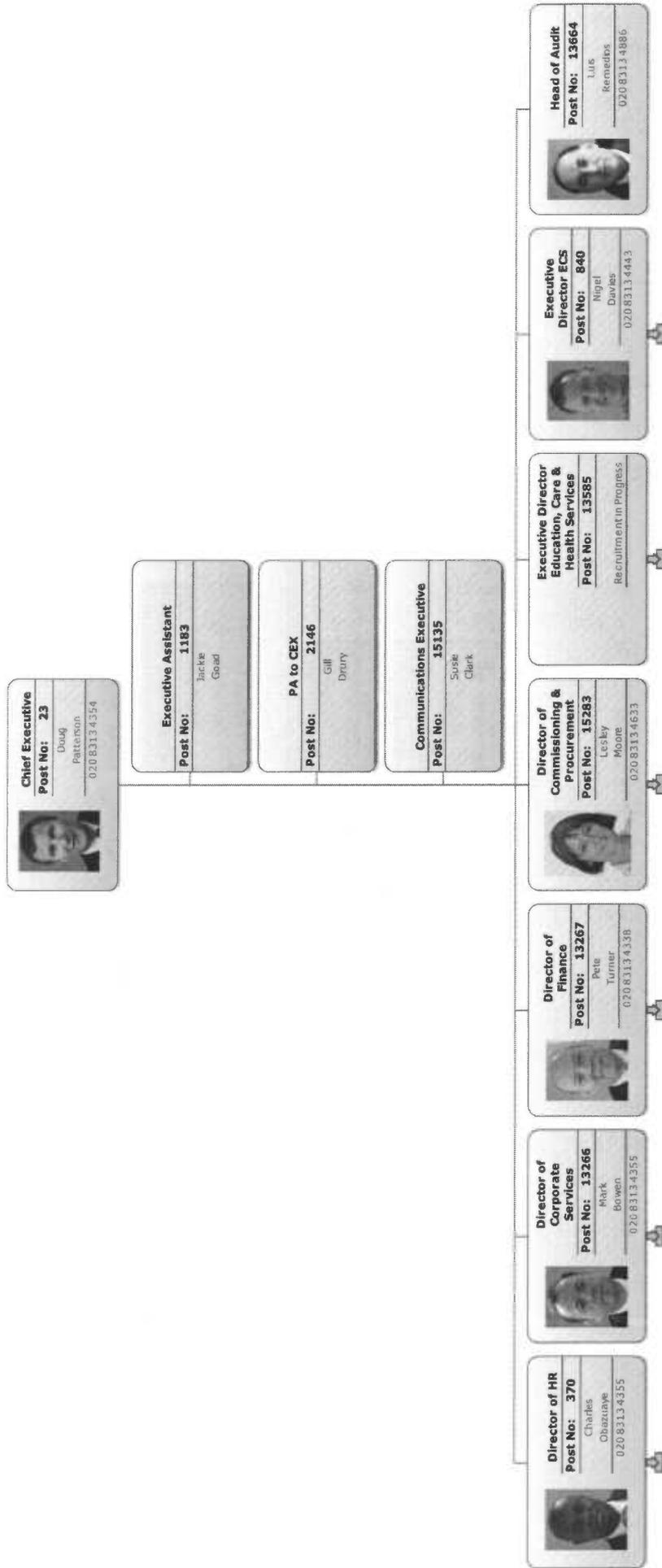
the officers concerned and the appropriate director on 5th and 18th September there has been no reply or information forthcoming.

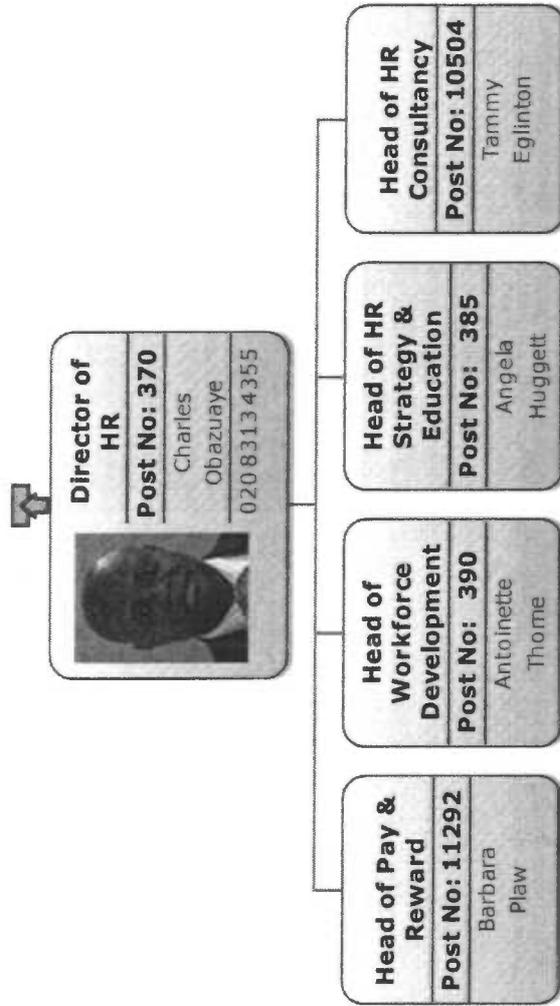
Can you advise me what is happening and advise what to say to my constituents who are naturally very concerned about this very sensitive issue and there has been no statement since just after the incident nearly three months ago.

**Reply:**

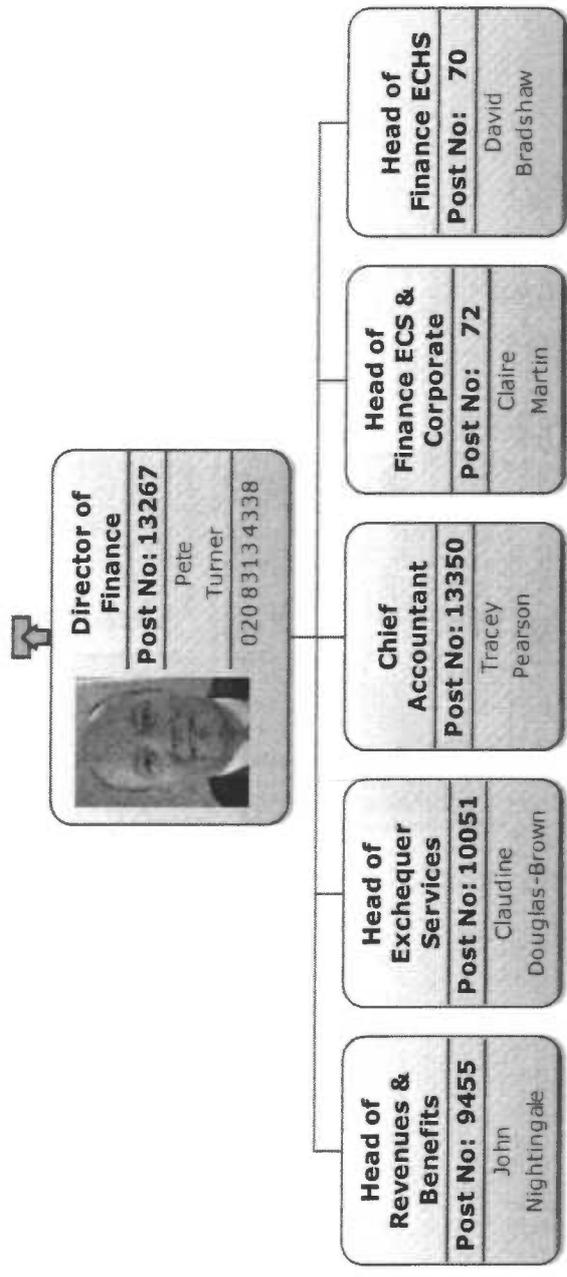
An invitation to tender for the services of a specialist conservator to produce a report on the war memorial, options for re building, including the reuse of some of the stone work and costings has now been completed. Once this work stream has been completed and we have the report, we will then be in a position to update all parties on a definitive programme of works. The loss adjusters for the insurance company are also awaiting from us an indication as to our approach to the works and the costs.

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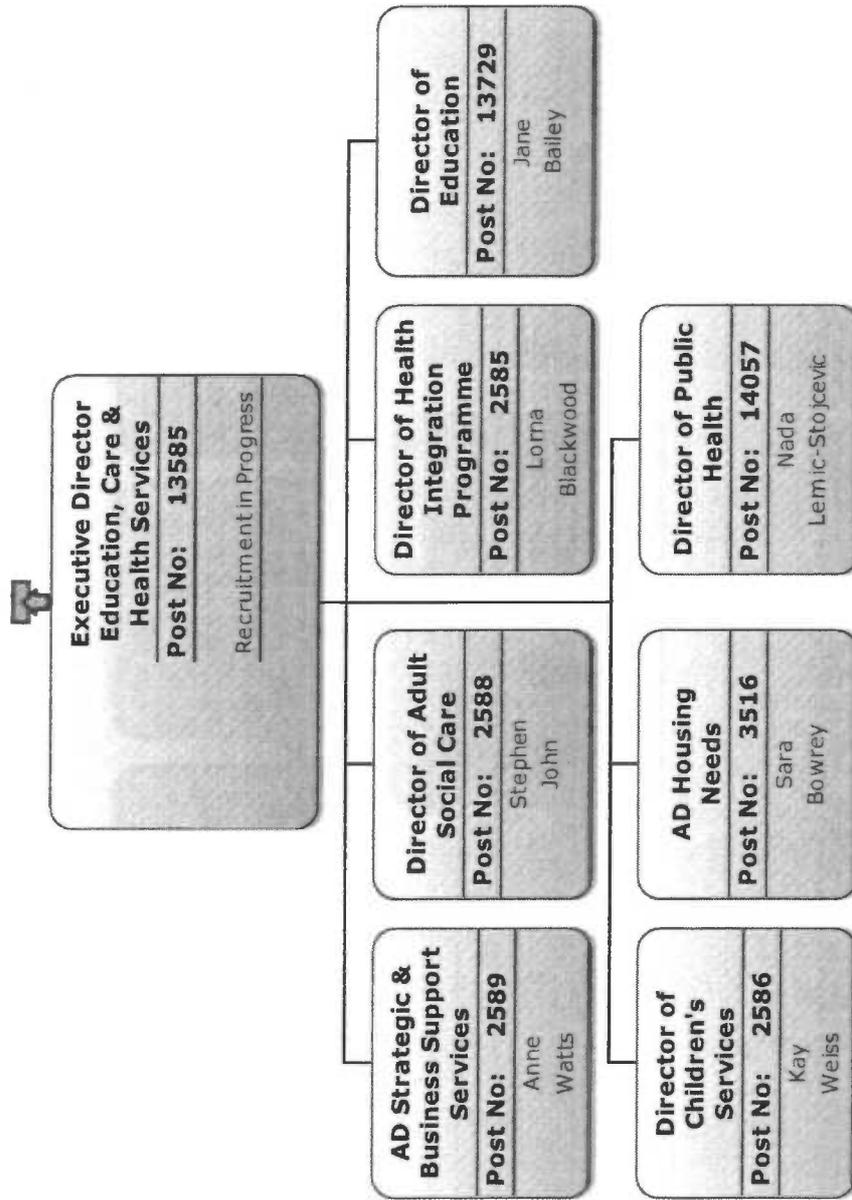


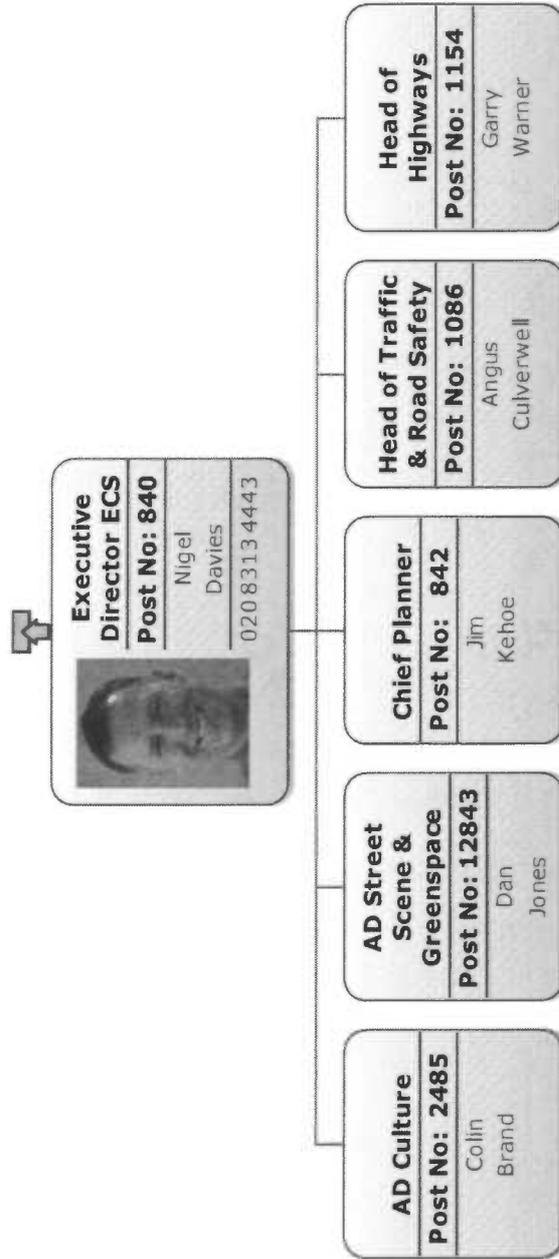












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**Appendix 2**  
**(Question 2)**

YearVal	MonthNameVal	GroupName	CalcDays	Hours	netAmt	vatAmt	grossAmt	Employee FTE as at last day of month (Sept 16 as at 22.09.16)
2015	January	1. Adult Social Care	2,354.31	16,951.00	314,115.84	62,823.28	376939.12	329.99
2015	January	2. Childrens Social Care	665.38	4,790.75	129,859.16	25,971.85	155831.01	308.34
2015	January	3. Other ECHS	338.06	2,434.00	58,329.79	11,666.00	69995.79	358.40
2015	January	4. ECS	588.37	4,236.25	74,268.18	14,853.57	89121.75	320.78
2015	January	5. Other	245.52	1,767.75	43,377.45	8,675.50	52052.95	284.13
2015	January	6. Unknown	8.44	60.75	833.41	166.70	1000.11	
2015	February	1. Adult Social Care	2,241.42	16,138.25	295,729.80	59,146.01	354875.81	329.38
2015	February	2. Childrens Social Care	596.67	4,296.00	111,691.50	22,338.22	134029.72	307.54
2015	February	3. Other ECHS	274.06	1,973.25	51,379.80	10,275.97	61655.77	358.82
2015	February	4. ECS	631.49	4,546.75	78,149.03	15,629.80	93778.83	319.14
2015	February	5. Other	262.05	1,886.75	46,055.05	9,210.98	55266.03	283.96
2015	March	1. Adult Social Care	3,115.07	22,428.50	411,067.06	82,213.53	493280.59	324.86
2015	March	2. Childrens Social Care	855.17	6,157.25	163,958.68	32,791.79	196750.47	305.44
2015	March	3. Other ECHS	333.40	2,400.50	72,263.17	14,452.68	86715.85	361.74
2015	March	4. ECS	730.24	5,257.75	92,317.56	18,463.47	110781.03	319.70
2015	March	5. Other	349.58	2,517.00	60,413.36	12,082.63	72495.99	282.90
2015	March	6. Unknown	2.99	21.50	273.48	54.69	328.17	
2015	April	1. Adult Social Care	1,326.94	9,554.00	178,951.52	35,790.33	214741.85	322.05
2015	April	2. Childrens Social Care	463.26	3,335.50	83,620.35	16,724.02	100344.37	304.46
2015	April	3. Other ECHS	207.33	1,492.75	43,699.70	8,739.94	52439.64	364.97
2015	April	4. ECS	407.74	2,935.75	52,732.86	10,546.62	63279.48	315.59
2015	April	5. Other	151.01	1,087.25	26,728.84	5,345.77	32074.61	280.81
2015	April	6. Unknown	3.19	23.00	292.56	58.51	351.07	
2015	May	1. Adult Social Care	2,116.39	15,238.00	304,276.91	60,855.31	365132.22	317.66
2015	May	2. Childrens Social Care	581.67	4,188.00	103,015.51	20,603.19	123618.7	300.83
2015	May	3. Other ECHS	342.47	2,465.75	65,940.97	13,188.21	79129.18	362.48
2015	May	4. ECS	613.37	4,416.25	75,340.24	15,068.04	90408.28	316.95
2015	May	5. Other	291.53	2,099.00	50,759.18	10,151.80	60910.98	278.55
2015	May	6. Unknown	4.44	32.00	434.24	86.85	521.09	
2015	June	1. Adult Social Care	2,588.78	18,639.25	343,257.10	68,651.50	411908.6	315.16
2015	June	2. Childrens Social Care	772.81	5,564.25	144,345.77	28,869.22	173214.99	300.29
2015	June	3. Other ECHS	357.12	2,571.25	71,913.95	14,382.75	86296.7	359.80
2015	June	4. ECS	599.51	4,316.50	78,054.07	15,610.90	93664.97	311.48
2015	June	5. Other	365.03	2,628.25	63,002.45	12,600.52	75602.97	277.13
2015	June	6. Unknown	3.61	26.00	330.72	66.15	396.87	
2015	July	1. Adult Social Care	2,884.79	20,770.50	405,323.65	81,064.78	486388.43	315.52
2015	July	2. Childrens Social Care	876.91	6,313.75	166,276.78	33,255.29	199532.07	297.82
2015	July	3. Other ECHS	461.49	3,322.75	94,368.60	18,873.79	113242.39	358.75
2015	July	4. ECS	780.87	5,622.25	94,474.21	18,894.86	113369.07	310.26
2015	July	5. Other	398.16	2,866.75	67,133.50	13,426.65	80560.15	277.81
2015	August	1. Adult Social Care	1,929.86	13,895.00	287,278.70	57,455.76	344734.46	312.80
2015	August	2. Childrens Social Care	772.33	5,560.75	153,719.33	30,743.79	184463.12	294.99
2015	August	3. Other ECHS	324.27	2,334.75	62,276.06	12,455.26	74731.32	356.87
2015	August	4. ECS	590.07	4,248.50	70,828.13	14,165.65	84993.78	304.17
2015	August	5. Other	338.61	2,438.00	55,228.24	11,045.65	66273.89	281.48
2015	September	1. Adult Social Care	2,632.12	18,951.25	365,912.62	73,182.62	439095.24	308.61
2015	September	2. Childrens Social Care	878.33	6,324.00	166,089.52	33,217.94	199307.46	298.63
2015	September	3. Other ECHS	407.99	2,937.50	76,865.54	15,373.14	92238.68	366.84
2015	September	4. ECS	621.74	4,476.50	78,680.10	15,736.08	94416.18	300.84
2015	September	5. Other	357.36	2,573.00	57,483.35	11,496.65	68980	281.62
2015	September	6. Unknown	2.08	15.00	250.17	50.03	300.2	
2015	October	1. Adult Social Care	2,276.35	16,389.75	333,269.74	66,654.02	399923.76	238.14
2015	October	2. Childrens Social Care	1,052.71	7,579.50	207,562.49	41,512.54	249075.03	297.34
2015	October	3. Other ECHS	509.62	3,669.25	113,213.95	22,642.75	135856.7	366.15
2015	October	4. ECS	648.13	4,666.50	89,964.65	17,992.92	107957.57	301.00
2015	October	5. Other	387.43	2,789.50	64,583.47	12,916.71	77500.18	285.18
2015	October	6. Unknown	0.14	1.00	32.51	6.50	39.01	
2015	November	1. Adult Social Care	1,824.44	13,136.00	260,886.22	52,177.21	313063.43	236.33
2015	November	2. Childrens Social Care	906.46	6,526.50	176,046.83	35,209.43	211256.26	293.42
2015	November	3. Other ECHS	414.38	2,983.50	90,801.35	18,160.26	108961.61	361.52
2015	November	4. ECS	558.92	4,024.25	87,799.77	17,559.94	105359.71	301.29
2015	November	5. Other	280.38	2,018.75	49,699.45	9,939.87	59639.32	283.93
2015	December	1. Adult Social Care	1,862.22	13,408.00	289,482.91	57,896.65	347379.56	215.39
2015	December	2. Childrens Social Care	1,098.85	7,911.75	207,911.25	41,582.32	249493.57	254.89
2015	December	3. Other ECHS	454.06	3,269.25	92,130.82	18,426.14	110556.96	369.27
2015	December	4. ECS	620.38	4,466.75	86,286.02	17,257.17	103543.18	385.28
2015	December	5. Other	419.83	3,022.75	80,583.04	16,116.60	96699.64	219.85
2016	January	1. Adult Social Care	1,435.56	10,336.00	232,149.29	46,429.87	278579.16	218.24
2016	January	2. Childrens Social Care	744.27	5,358.75	137,459.83	27,492.11	164951.94	254.51
2016	January	3. Other ECHS	317.26	2,284.25	72,073.11	14,414.60	86487.71	370.89
2016	January	4. ECS	443.61	3,194.00	64,655.16	12,931.03	77586.19	389.08
2016	January	5. Other	308.61	2,222.00	56,553.17	11,310.59	67863.76	219.45
2016	February	1. Adult Social Care	1,661.60	11,963.50	270,179.04	54,035.73	324214.77	220.60
2016	February	2. Childrens Social Care	944.90	6,803.25	174,084.44	34,816.95	208901.39	257.80
2016	February	3. Other ECHS	432.40	3,113.25	86,220.46	17,244.10	103464.56	370.83
2016	February	4. ECS	579.31	4,171.00	77,513.47	15,502.63	93016.1	388.07
2016	February	5. Other	352.19	2,535.75	62,791.13	12,558.25	75349.38	219.01
2016	March	1. Adult Social Care	2,145.00	15,444.00	348,354.68	69,671.02	418025.7	218.92
2016	March	2. Childrens Social Care	1,021.94	7,358.00	181,367.11	36,273.59	217640.7	259.13
2016	March	3. Other ECHS	563.16	4,054.75	121,016.87	24,203.39	145220.26	369.67
2016	March	4. ECS	807.60	5,814.75	112,890.23	22,577.99	135468.22	387.64
2016	March	5. Other	447.08	3,219.00	79,638.96	15,927.90	95566.86	219.01
2016	April	1. Adult Social Care	1,727.95	12,441.25	279,896.72	55,979.43	335876.15	220.08
2016	April	2. Childrens Social Care	837.47	6,029.75	154,713.88	30,942.64	185656.52	255.14
2016	April	3. Other ECHS	385.42	2,775.00	84,908.42	16,981.73	101890.15	368.73
2016	April	4. ECS	604.31	4,351.00	80,512.28	16,102.38	96614.66	384.90
2016	April	5. Other	352.74	2,539.75	71,730.98	14,346.20	86077.18	216.61
2016	May	1. Adult Social Care	2,139.72	15,406.00	350,256.06	70,051.08	420307.14	216.41
2016	May	2. Childrens Social Care	1,030.42	7,419.00	199,464.23	39,892.84	239357.07	248.30
2016	May	3. Other ECHS	437.22	3,148.00	100,175.03	20,034.94	120209.97	365.70
2016	May	4. ECS	749.62	5,397.25	103,962.22	20,792.91	124755.13	383.02
2016	May	5. Other	360.45	2,595.25	85,125.22	17,025.09	102150.31	216.26

**Appendix 2  
(Question 2)**

2016 June	1. Adult Social Care	1,858.02	13,377.75	328,157.36	65,631.45	393788.81	215.23
2016 June	2. Childrens Social Care	1,124.69	8,097.75	229,291.31	45,858.26	275149.57	246.85
2016 June	3. Other ECHS	425.17	3,061.25	101,793.81	20,358.71	122152.52	365.13
2016 June	4. ECS	765.52	5,511.75	108,600.76	21,720.16	130320.92	377.90
2016 June	5. Other	593.40	4,272.50	105,701.61	21,140.29	126841.9	219.76
2016 July	1. Adult Social Care	1,459.79	10,510.50	252,616.07	50,523.27	303139.34	212.40
2016 July	2. Childrens Social Care	1,037.43	7,469.50	211,151.83	42,230.28	253382.11	244.27
2016 July	3. Other ECHS	357.26	2,572.25	78,068.71	15,613.68	93682.39	355.14
2016 July	4. ECS	606.15	4,364.25	83,404.20	16,680.83	100085.03	374.61
2016 July	5. Other	505.69	3,641.00	99,472.36	19,894.51	119366.87	218.26
2016 August	1. Adult Social Care	746.01	5,371.25	126,386.27	25,277.23	151663.5	210.06
2016 August	2. Childrens Social Care	640.28	4,610.00	139,448.02	27,889.50	167337.52	238.27
2016 August	3. Other ECHS	151.74	1,092.50	32,762.28	6,552.42	39314.7	346.29
2016 August	4. ECS	327.92	2,361.00	44,821.77	8,964.39	53786.16	370.67
2016 August	5. Other	217.99	1,569.50	40,207.53	8,041.50	48249.03	216.09
2016 September	1. Adult Social Care	11.53	83.00	213.29	42.73	256.02	211.65
2016 September	2. Childrens Social Care	14.31	103.00	205.87	41.26	247.13	238.72
2016 September	3. Other ECHS	4.31	31.00	97.98	19.66	117.64	335.01
2016 September	4. ECS	11.53	83.00	250.63	50.09	300.72	366.27
2016 September	5. Other	10.56	76.00	217.49	43.54	261.03	218.41

**List of publicised Internal Audit reports**

**March 2014**

1. Review of Early Years
2. NNDR
3. Pensions
4. Registrars –Tell Us Once
5. Staff Car Parking
6. Waste Management
7. Welfare Fund
8. Alexander Infants Pre academy audit
9. Malcolm Primary Pre academy audit
10. Royston Primary Pre academy audit
11. North Block\*
12. Children and Family Centres- Investigation into Commissioning of Consultants\*

**June 2014**

13. Contract and Commissioning (Public Health)
14. Coroner and Mortuary Service
15. Creditors
16. Debtors
17. Looked After Children
18. Main Accounting System and Budgetary Control
19. TCES audit
20. Payroll
21. Street Lighting-Invest to Save
22. Farnborough Primary-closure audit
23. Manor Oak-closure audit
24. Perry Hall- closure audit

**November 2014**

25. Housing Benefit 2013/14
26. Penalty Charge Notices 2013/14
27. Parking Income 2013/14
28. Purchasing Card Review
29. Learning Disabilities Follow Up
30. Family Placements
31. Leaving Care
32. SEN Transport
33. Council Tax-Single Person Discount Exercise
34. Treasury Management 2013/14
35. Troubled Families
36. Council Tax 2013/14
37. Carbon Reduction Commitment Scheme
38. Essential Car User Review \*
39. Review of IT Licenses and Asset Register \*
40. Review of Agency Staff
41. Dorset Road Primary School
42. Princes Plain Primary School
43. Southborough Primary School

- 44. St Olave's and St Saviour's Grammar School
- 45. Castlecombe Primary School- Pre Academy Closure Audit
- 46. Keston CE Primary School- Pre Academy Closure Audit
- 47. Leasons Primary School- Pre Academy Closure Audit
- 48. Scotts Park Primary School- Pre Academy Closure Audit
- 49. St John's CE Primary School- Pre Academy Closure Audit

### **March 2015**

- 50. Pupil Referral Unit Closure Audit
- 51. Leavers Procedure Audit 2014-15
- 52. Worsley Bridge Primary School Audit
- 53. Adult Education College Audit for 2014-15
- 54. Follow Up Audit of Registrars (Tell Us Once Scheme)
- 55. Audit of Section 75, 76 and 256 agreements between LB Bromley and Bromley CCG 2014-15
- 56. Review of Street Cleansing Audit for 2014-15
- 57. Internal Audit review of St Peter and St Paul Catholic Primary School
- 58. Internal Audit review of St Mary Cray Primary School
- 59. Council Tax Audit 2014-15
- 60. Procurement Audit 2013-14
- 61. Internal Audit review of Chislehurst [St Nicholas] C of E Primary School
- 62. Pensions Audit 2014-15
- 63. Review of Transition Team
- 64. Review of Libraries
- 65. Review of NHE Health Check Programme
- 66. Clare House School Audit

### **June 2015**

- 67. Follow Up Audit for Appointeeship & Deputyship 2014-15
- 68. Gifts and Hospitality Follow-up Report 2014-15
- 69. Housing Needs Final Report 2014-15 redacted
- 70. Final Domiciliary Care Report for 2014-15
- 71. Final Report for Welfare Fund Audit 2014-15
- 72. Final Report Red Hill 2014-15
- 73. Staff Car Parking Follow-up Report 2014-15
- 74. Treasury Management Final Report 2014-15
- 75. Review of Waste Management 2014-15
- 76. Review of Creditors 2014-15
- 77. Capital Projects Audit 2014-15
- 78. Review of VAT 2014-15

### **December 2015**

- 79. Parks & Greenspace
- 80. Property Management
- 81. Commercial Property Rents
- 82. Direct Payments

83. Downe Primary School
84. Planning Enforcement
85. Merit Pay
86. Review of Debtors-Income
87. Follow up Audit of Family Placements
88. Follow up Review of Leaving Care
89. Housing Benefit Review
90. Follow up Review of Purchase Cards
91. Building Maintenance Audit
92. Follow up Review of IT Licenses & Asset Register
93. Oak Lodge Primary School
94. Follow up Review of Pooled Cars & Fuel Cards
95. St Olave's & St Saviour's Grammar School
96. Main Accounting
97. Review of Exchequer and Customer Services Contract
98. Review of Green Garden Waste

### **April 2016**

99. Blenheim Primary School
100. Chelsfield Primary School
101. Review of Extra Care Housing (Norton Court)
102. Edgebury Primary School
103. Marjorie McClure School
104. Car Parking Income (Multi Storey and On Street)
105. Section 106 Agreements
106. Council Tax
107. Southborough Primary School-Follow up
108. Review of NNDR
109. Bickley Primary School
110. Review of Debtors
111. Clare House- Follow up
112. Poverest Primary School
113. Troubled Families
114. Youth Offending Service
115. Red Hill Primary School Follow up

### **July 2016**

116. Libraries
117. Adult Education College
118. Churchfields Primary School follow up
119. Legal Services
120. Oak Lodge Primary School
121. Review of Treasury Management
122. Riverside School
123. Review of Housing Benefit
124. Review of Pensions
125. Capital Budget follow up
126. Review of Car Parking Income

- 127. Review of SLAs for GP Practices 2015/16
- 128. Transition Audit follow up
- 129. Domiciliary Care follow up
- 130. Review of Cash and Banking
- 131. VAT follow up
- 132. Agency Staff follow up
- 133. Manorfields \*\*
- 134. Blenheim Primary School Follow up\*\*
- 135. Review of Penalty Charge Notices (PCNs)\*\*

\* Audit Sub Committee request to redact and publicise as losses through fraud, error, malpractice, VfM/overspend issues totalled over £100K in each instance.

\*\*Audit Sub Committee approval to release three reports post committee that were in part 2 for decision in July 2016.